



FIND YOUR DREAM JOB

We develop, distribute, operate and support information systems (e.g. electronic parts catalogues) for the after-sales organizations of the automotive industry as well as for other discreet manufacturing industries - *Come and join us!*

LexCom Informationssysteme GmbH, founded in 1967 in Munich/Germany, is a leading supplier of professional Information Management Systems and partner for the automotive industry throughout the world.

- More than 50 years, we have been particularly successful in our dealings with manufacturers, dealers and service partners in this industry.
- More than 350 employees worldwide bring their expertise and passion to LexCom's various operating divisions.
- Location: Headquarters in Munich (DE), branch offices and partners in Chemnitz (DE), Wimborne (UK), Bordeaux (FR), Sao Paulo (BR), Buenos Aires (AR), Atlanta (US), Shanghai (CN) and Yokohama (JP).

Customer Support Automotive

This position is a full-time job with LexCom Japan K.K.

Job Content

Expand LexCom's partslink24 online genuine parts shop in Asia-Pacific

- partslink24 market introduction
 - project management, training
 - support distributor & dealers
- partslink24 presales
 - introduce partslink24 to new prospects
- partslink24 user support
 - ensure customer satisfaction
 - translations, documentation, guides

Requirements

- Business level English/Japanese, business level Korean is of advantage
- University degree
- More than 5 years of business experience in the automotive industry is of advantage
- Experience in computer software business is of advantage e.g. web applications, customer support & customer training
- Willing to travel domestic-international as per project requirement
- Flexible to cover multiple tasks

Benefits

Team - Work in a small international team.

Work environment - We offer modern workspaces and rooms for collaboration, concentration and relaxation.

Continuity - We work with our customers on a long-term basis of mutual trust and respect. This allows us to offer a stable working environment.

Welfare Benefit - We offer social insurance, commuting/ transportation allowance, severance payment, paid holidays and sick leaves, yearly health check-up and other benefits (based on company policies).

Do you feel a passion for learning and organizing the introduction of new products?

Come and join us!

Please send your motivation letter, resume and references in English/Japanese to: careers.jp@lex-com.net

